

DSA REFUND POLICY

Prior to payment of player fees to the Denton Parks and Recreation Department or North Texas State Soccer Association (NTSSA): **50% Refund**

NO Refunds will be issued after player fees have been paid to Denton Parks and Recreation Department or to NTSSA, whichever occurs first.

Only players for whom DSA cannot provide a team will be refunded in full. (Physical injury exception)

- If the family discount was applied it will be deducted from the refund as applicable.
- Late fees are non-refundable.
- Online transaction fees are non-refundable.
- There will be NO refund for players who register as an Academy or Non-rostered, once a form has been validated by DSA.
- NO Refunds will be issued in CASH.
- All refund requests must be submitted on a DSA Refund Request Form. This form will be submitted to the DSA Treasurer. Please allow 7 to 10 business days to process.

If payment has been made to DSA with a credit card, a credit will be processed back to the card used minus the transaction fees. You must do this at the DSA office.

Returned Check Policy:

All checks returned to DSA as uncollected by the bank will be charged an additional \$35 per check. Payments must be made with credit card, money order, or cash to settle the transaction.